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**Presentation title:** Promoting safe environments in libraries: A Swedish case study

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Libraries play a central role in our society today. The resources and services they offer create opportunities for learning, support for literacy and education and help shape the new ideas and perspectives that are central to a creative and innovative society (White, 2012). In practice, libraries are 'meeting places' where people come to borrow books, read, study, use computers or 'just' socialize. Although libraries have a similar function throughout the city, they are not at all the same. Some are more severely affected by crime than others, which impacts directly on those who work and visit these environments. In this presentation we present preliminary results of an ongoing research project that investigates safety conditions of a library in Stockholm, Sweden. We reflect upon how safety is influenced by the library's size, design, layout, surroundings but also by the types of social interactions that take place in these environments between staff and visitors.