Presentation title:

How differences policies and perceptions of trust and legitimacy impact on practice in multiagency collaboration and information sharing in the Nordic countries

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In the population survey, we found that citizens in all four countries perceived national PVE policies as quite legitimate, while they hold more mixed attitudes towards reporting concerns of radicalization to authorities. High perceived policy legitimacy leads to positive attitudes towards reporting concerns to authorities. In the survey with practitioners, we found that positive perceptions of national PVE policies affects willingness to engage in multiagency collaboration. Contrary to what we would assume on the basis of differences in national policies, most of them identified with a social care logic to PVE across professions, including the police. Professionals with experience in multiagency collaboration express a higher degree of social care logic than peers without experience. The more similar the professionals are in their conception of approaching PVE, the more they trust each other. Differences in policies and trust have strong impacts on how multiagency collaboration plays out in practice. Multiagency teams have different organizational set-ups between cities, even within countries. Denmark was the only Nordic country with a streamlined approach across the country, called 'Infohouses'. The factors that shape assessments of concerns and perceptions of risk in specific cases – what is considered 'a risk' and why – depends on which institutional logic is dominant in that setting. There is considerable variation between the countries – and even between different municipalities within the same country – on how multiagency collaboration and information sharing is practised. Different legal regulations on confidentiality and professional logics account for how and to what extent sensitive persona information on e.g. concerns for radicalisation or violence is shared. Structural, professional and personal trust plays an important role in enabling collaboration and information sharing.